



# Institutional Arbitration Services of CIIA



**A Comprehensive Overview**

# INTRODUCTION



## INTRODUCTION TO CIIA AND ITS ROLE IN INSTITUTIONAL ARBITRATION

- Established Arbitrational Institution in India
- Operating from Chennai and Mumbai
- Equipped with Two Arbitration Centers
- Comprised of Retired District Judges, Leading Advocates, Subject Experts
- Promotion of Institutional Arbitration
- Registered Institution for Alternative Dispute Resolution (ADR)
- Full-Service Provider for Alternate Dispute Resolution

## BRIEF OVERVIEW OF SERVICES OFFERED BY CIIA

### ARBITRATION SERVICES:

- Resolution of disputes between parties
- Appointment of arbitrators from CIIA's panel
- Fee determination through mutual discussion

### PROCESS:

- Company/Banks/NBFC sends a request to CIIA for arbitrator appointment
- CIIA appoints arbitrator upon consent, notifies all parties
- Maintenance of records related to arbitral proceedings

### APPOINTMENT OF ARBITRATOR:

- Qualified arbitrator panel maintained by CIIA
- Parties informed upon arbitrator appointment
- Compliance with mandatory requirements and disclosure statement

### CONFIDENTIALITY:

- CIIA ensures confidentiality of all matters, information, and materials
- Protection of parties' confidentiality and transactional data
- Implementation of physical and electronic measures for confidentiality

### CONCLUSION:

- CIIA provides efficient and transparent institutional arbitration services
- Commitment to upholding professional standards and confidentiality
- Contact information provided for inquiries and assistance

# CIIA AS AN ARBITRAL INSTITUTION

CIIA established in India, operates from Chennai and Mumbai. Two arbitration centers with retired district judges, leading advocates, subject experts. CIIA promotes institutional arbitration and is a registered institution for alternative dispute resolution (ADR)

- Establishment: Founded in India, operating from key cities Chennai and Mumbai.
- Arbitration Centers: Equipped with two arbitration centers housing retired district judges, leading advocates, and subject experts.
- Focus: Specializes in promoting institutional arbitration and serves as a registered institution for alternative dispute resolution (ADR).
- Expertise: Leverages the experience of seasoned professionals to ensure fair and efficient resolution of disputes.
- Mission: Dedicated to upholding transparency, integrity, and professionalism in arbitration proceedings.

## KEY POINTS TO HIGHLIGHT:

- Location of operations (Chennai and Mumbai)
- Composition of arbitration centers
- Focus on institutional arbitration promotion
- Registration for ADR services
- Commitment to professionalism and fairness



## CIIA'S INSTITUTIONAL SERVICES

### **SCOPE: CIIA PROVIDES ARBITRATION SERVICES FOR DISPUTES BETWEEN PARTIES**

CIIA offers comprehensive arbitration services to address disputes between parties. Whether it involves commercial contracts, financial agreements, or other legal matters, CIIA's scope encompasses a wide range of issues. With a team of experienced arbitrators and a commitment to fair and impartial proceedings, CIIA ensures that all parties involved have access to a reliable and efficient dispute resolution mechanism.

### **PROCESS: ARBITRATOR APPOINTED FROM CIIA'S PANEL UPON REQUEST, FEE DECIDED MUTUALLY**

1. CIIA appoints arbitrators from its panel upon request from involved parties.
2. The fee for arbitration services is determined through mutual discussion.
3. This approach ensures transparency and fairness in the arbitration process.
4. Parties have the flexibility to discuss and agree upon the costs associated with arbitration.
5. Mutual agreement on fees promotes collaborative dispute resolution.

### **FULL-SERVICE PROVIDER OF ALTERNATE DISPUTE RESOLUTION WITH EXPERTISE IN ARBITRATION AND ADR**

- CIIA is a full-service provider of Alternate Dispute Resolution (ADR) solutions.
- With extensive expertise in arbitration and ADR, CIIA offers comprehensive services to address various types of disputes.
- As a registered institution for ADR, CIIA is committed to promoting institutional arbitration and facilitating effective dispute resolution processes.
- Our team comprises seasoned professionals with specialized knowledge in arbitration, ensuring high-quality and reliable services.
- Whether it's resolving commercial disputes, contractual disagreements, or other legal issues, CIIA serves as a trusted partner for parties seeking efficient and fair conflict resolution.
- Through our institutional framework and experienced professionals, CIIA strives to deliver tailored ADR solutions that meet the unique needs of our clients.



## APPOINTMENT OF ARBITRATOR

CIIA maintains a qualified arbitrator's panel. Parties notified upon arbitrator appointment, compliance with mandatory requirements ensured. Transparency in the appointment process and adherence to professional standards

### CIIA'S QUALIFIED ARBITRATOR PANEL:

- CIIA maintains a panel of qualified arbitrators comprising experienced professionals with expertise in various domains.
- These arbitrators are carefully selected based on their qualifications, experience, and reputation in the field of arbitration.

### NOTIFICATION OF ARBITRATOR APPOINTMENT:

- Upon the appointment of an arbitrator for a dispute, CIIA promptly notifies all parties involved.
- This ensures transparency and allows parties to prepare for the arbitration proceedings effectively.

### COMPLIANCE WITH MANDATORY REQUIREMENTS:

- CIIA ensures that all appointed arbitrators meet the mandatory requirements set forth for arbitration proceedings.
- This includes adherence to ethical standards, legal qualifications, and any specific criteria outlined by the parties involved.

### TRANSPARENCY AND PROFESSIONAL STANDARDS:

- Throughout the appointment process, CIIA maintains transparency and upholds professional standards.
- This includes conducting thorough assessments of arbitrator qualifications, ensuring fairness, impartiality, and adherence to best practices in arbitration.

# CONCLUSION AND CONTACT INFORMATION

## SUMMARY OF KEY POINTS COVERED IN THE PRESENTATION INSTITUTIONAL BACKGROUND

- CIIA, established in India, operates from Chennai and Mumbai.
- It boasts two arbitration centers with retired district judges, leading advocates, and subject experts.

## INSTITUTIONAL PROMOTION

- CIIA actively promotes institutional arbitration and serves as a registered institution for alternative dispute resolution (ADR).

## SERVICE SCOPE

- CIIA offers arbitration services for disputes between parties, providing a platform for resolution.

## ARBITRATOR APPOINTMENT PROCESS

- Arbitrators are appointed from CIIA's qualified panel upon request, with fees decided through mutual discussion.

## COMPLIANCE AND TRANSPARENCY

- CIIA ensures compliance with mandatory requirements for arbitrators and maintains transparency throughout the appointment process.

## PROFESSIONAL STANDARDS

- The institution upholds professional standards, ensuring fairness, impartiality, and adherence to best practices in arbitration.

## CONTACT INFORMATION PROVIDED FOR INQUIRIES OR FURTHER ASSISTANCE

"On behalf of the Managing Committee of CIIA, we extend our heartfelt gratitude to all attendees for your attentive participation and keen interest in our presentation. Your engagement and enthusiasm are deeply appreciated as we strive to promote institutional arbitration and alternative dispute resolution. Should you have any further inquiries or require additional information, please do not hesitate to reach out. Once again, thank you for your time and consideration.

Best regards, Managing Committee Council for Indian and International Arbitration (CIIA)"